

ROLL No.....

NATIONAL COUNCIL FOR HOTEL MANAGEMENT
AND CATERING TECHNOLOGY, NOIDA
ACADEMIC YEAR 2013-2014

COURSE : 6th Semester of 3-year B.Sc. in H&HA
SUBJECT : Accommodation Management - II
TIME ALLOWED : 03 Hours MAX. MARKS: 100

(Marks allotted to each question are given in brackets)

Q.1. "Key control is the first step towards preventing theft". Discuss. (10)

OR

- (a) What is an accident?
(b) What are your responsibilities as an employee to ensure safety in the workplace? (5+5=10)

Q.2. What factors would you keep in mind while selecting carpets for the banquet hall of a 5-star hotel? (10)

Q.3. What are the classic colour schemes? Explain with the help of a colour wheel. (10)

Q.4. Describe **any five** types of window treatments.

OR

Explain the different types of lighting. (10)

Q.5. What are the principles of design? Explain with reference to a hotel guest room. (10)

Q.6. What is refurbishment? What is the role of the housekeeping department during refurbishment? (10)

Q.7. List all the tasks that the Executive Housekeeper needs to do for an upcoming property opening in three months. (10)

Q.8. Write short notes on **any two** of the following:

- (a) Incandescent lamps
- (b) Texture
- (c) Accessories
- (d) Dealing with a Bomb Threat

(2x5=10)

Q.9. Differentiate between (**any five**):

- (a) Lux and lumen
- (b) Direct light and diffused light
- (c) Tufted carpets and woven carpets
- (d) Value and intensity (of colour)
- (e) Bay windows and bow windows
- (f) Venetian blinds and vertical blinds
- (g) Swags and valances
- (h) Terrazzo and granolithic floorings
- (i) Smoke detectors and fire sprinklers

(5x2=10)

Q.10. Match the following:

- | | |
|------------------|---------------------|
| (a) Face weight | (i) Wooden flooring |
| (b) Pinch pleats | (ii) Steam bath |
| (c) LED | (iii) Value |
| (d) Credenza | (iv) Rectangle |
| (e) Atrium | (v) On site |
| (f) Sauna | (vi) Lobby |
| (g) Parquet | (vii) Lighting |
| (h) Tint | (viii) Curtains |
| (i) In-situ | (ix) Pile |
| (j) Greek oblong | (x) Sideboard |

(10x1=10)
