Q.1. Explain the activities carried out by linen room in a hotel. 
OR
Illustrate flow process of an industrial laundry. 

Q.2. Discuss factors to be considered while selecting linen for various hotel purposes. Give quality specifications for bed sheet. 
OR
Explain laundry agents. Mention relevant examples for each type. 

Q.3. Describe the need and benefits of uniforms for staff. 
OR
Discuss the factors to be considered while selecting or designing uniforms. 

Q.4. Discuss operational advantages and economy in operation of OPL for a hotel. 
OR
Discuss in detail the stages of wash cycle. 

Q.5. What is meant by linen control? Discuss the stages involved in linen control. 

Q.6. Briefly describe the following: 
(a) Recycling of discarded linen 
(b) Function of sewing room

Q.7. Write short notes on: 
(a) Guest laundry service 
(b) Care of indoor plants

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Q.8. (a) Briefly discuss the equipment and materials used commonly for flower arrangement.
(b) Explain the applications of design principle ‘Rhythm’ in flower arrangement. 

Q.9. Define the following (any five):
(a) Cut down  (b) Par stock  (c) Laundromat
(d) Antichlor  (e) Seika  (f) Clean for dirty
(g) Bonsai  (h) Prong  (i) Drill
(j) Thimble

Q.10. Fill in the blanks:
(a) Plant materials used to hide stem, container edges and most importantly the cases is called __________.
(b) Thermal insulation of blankets is measured in __________.
(c) Sodium bisulphite is a type of __________.
(d) Fabrics that come from the loom without any finishing is called __________.
(e) The golden ratio of 2:3 in design is also known as __________.
(f) A strong fabric with a tight twill weave made from cotton or blends used for uniform is __________.
(g) The longitudinal, visibly distinct self-border, closed by the loops of weft yarn is __________.
(h) A reweaving process to repair small holes on a fabric is __________.
(i) Boundary of a garden made from shrubs instead of walls is called __________.
(j) The door of a washing machine is also called as __________.