Q.1. Explain the aspects of Non-Verbal Communication.  
OR  
What are the barriers to Communication? How can we overcome these barriers?  
(10)

Q.2. Define Communication. Explain briefly the different types of communication.  
OR  
List and explain the factors involved in the process of communication.  
(10)

Q.3. Effective communication skills are key to the path to success. Discuss the Positive Communication techniques that you would practice.  
(5)

Q.4. Discuss the barriers to effective Listening. What can we do to improve listening?  
(5)

Q.5. What are the characteristics of a good speech?  
(5)

Q.6. What are the different types of listening? Explain briefly.  
(2+3=5)

Q.7. Make sentences to bring out the meaning of the following:  
(a) Career/Carrier  (b) Great/Grate  (c) Plane/Plain  
(d) Dye/Die  (e) To/Two/Too  
(5x1=5)

Q.8. Write short notes on the following **any two**:  
(a) Proxemics  
(b) Audience Analysis  
(c) Telephone etiquette in brief  
(2x2 ½ =5)